

## Quality and Environmental Policy

SEVASA's mission is the design, transformation and distribution of high quality acid etched and engraved glass. Its policy and aim is, in the world of flat glass, to be a benchmark for quality and innovation linked to architecture and technology.

To do this, it bases its policy on three basic principles: a high degree of experienced qualified human team. An actualized and updated technology, which allows for the fulfillment of requirements from current legislation and from the glass sector. And an area of Research, Development and Innovation to adapt to current and future market and clients' needs.

With the aim of improving customer products and services, as well as respecting the Environment, **SEVASA's General Management, established, declares and assumes the following principles:**

- The final quality of the product and service delivered to the customer is the best result of the continuous planned and systematic Prevention, Detection, Correction and Improvement performed during the processes.
- Legislation's compliance guarantee -and with any other requirement that the company subscribes- in addition to the commitment to continuous improvement of environmental results, using the best and cleanest available technologies within viable economic application.
- Customer contract demands, wishes and expectations are the criteria used to establish our products and service quality standards.
- Pollution prevention commitment within a full life cycle perspective.
- General Management is responsible for driving the environmental and quality policy and objective implementation, verifying its correct execution and application through audit analysis. Further from maintaining a Quality and Environmental Integrated Management System with a continuous improvement of quality and environment related results.
- Staff training policy to promote employee quality and environmental issues awareness and responsibility, as well as to maintain its technical and professional capacity. Promoting their implication in environmental and quality policy and objectives.
- Provision of action procedures in case of critical or accident situations that could have environmental consequences.
- Natural resources consumption rationalization, as well as prevention and minimization of polluting emissions, such as the production of waste, vibrations, liquid dumping and atmospheric emissions.
- Ensure sustainable growth with short, medium and long-term performance and closely work relationships with stakeholders (customers, suppliers, authorities and other agents) developing a culture that eases innovation, service quality and differentiation in the market.