

Quality and Environmental Policy

SEVASA is a company specialized in designing, transforming and distributing high quality acid etched and engraved glass. Its policy is based on two basic essential principles: a high degree of experienced qualified human team, and a modern and constantly updated technology, which allows for the fulfillment of requisites and current legislation in relation to the Environment, as well as typical environmental regulations.

With the unrest of improving customer products and services, as well as respecting the Environment SEVASA's General Management, established, declares and assumes the following principles:

- The final quality of the product and service delivered to the customer is the best result of the continuous planned and systematic Prevention, Detection, Correction and Improvement performed during the processes.
- Environmental Legislation fulfillment guarantee and continuous environmental result improvement commitment.
- Customer contract demands, wishes and expectations are the criteria used to establish our product and services quality standards.
- Each employee is responsible for the quality of his/her work.
- General Management is responsible for driving the environmental and quality policy and objective implementation, verifying its correct execution and application through the use of audits. Further from maintaining a Quality and Environmental Integrated Management system with a continuous improvement of quality and environment related results.
- Staff training policy to promote employee quality and environmental issues awareness and responsibility, as well as to maintain its technical and professional capacity. Promoting their implication in environmental and quality policy and objectives.
- Action procedures disposition in case of critical or accident situations that might have environmental consequences.
- Natural resources consumption rationalization.
- Prevention and minimization of polluting emissions, such as residue production, vibrations, liquid dumping and atmospheric emissions.
- Information to all its customers on the adequate specifications about its services environmental issues.
- Cooperation with public authorities and information to public opinion about the work it performs.
- Company's General Management appoints the head of the Quality and Environmental department as its representative, assuming in this way the responsibility of supervising the fulfillment of the established policy and objectives.